

# Epson CW-C4000u (UEPS3) QuickStart Guide

Included in the box:

- Printer
- AC Adapter
- USB Cable
- Full Set of Ink Cartridges (Matte Black, Cyan, Magenta, Yellow)
- Maintenance Box
- Roll Paper
- Safety Standards and Approvals
- Start Here Poster





# Epson CW-C4000u (UEPS3) Printer Setup for Windows

### Step 1: On your PC, Download and Install the Printer Driver Package

- IMPORTANT: Do not connect the printer to your computer until prompted by the driver installer.
- Visit this link to get the driver: <u>https://epson.com/Support/Printers/Label-Printers/ColorWorks-Series/Epson-ColorWorks-CW-C4000/s/SPT\_C31CK03101?review-filter=Windows+7+64-bit</u>
- In the "Operating System" drop down, select your PC's operating system. You may see "(detected)" next to your operating system. Click GO.
- Click on the + button next to "Drivers". Click the "Download" button next to the driver.
- Click on the + button next to "Firmware". Click the "Download" button next to the firmware update.
- Run the printer driver executable.
- Run the firmware update executable.

### Step 2: Load the Roll Stock or Fanfold Stock into the Printer and Adjust Printer Settings

- Roll stock is loaded into the printer by lifting the gray lever on the front side of the printer.
- Fanfold stock is fed into the backside of the printer. Watch the following YouTube video for instructions on setting up the printer to use fanfold stock: <u>https://www.youtube.com/watch?v=ciXpC9SunA4</u>
- Ensure that the printer driver is installed properly, and that the printer is connected to your PC with the provided USB cable.
- Click on the Start Menu on your PC, then select the gear icon above the Start Menu button, then select "Devices".
- Click on the Epson Printer and then select "Manage".
- Next, select "Printing Preferences". On the "General" tab, click on the "Media Name" dropdown menu and select "Custom".
- The following window will pop up. Please match the settings shown in this screenshot and click "Save" in the bottom left-hand corner:



#### For Roll Stock:

EPSON CW-C4000u	Printing Preferences	×	Current settings
General 🥶 Option	ns 🖆 Driver Utilities 🉀 Printer Utilities		General Media Name:
Favorite Settings	Current Settings ~	Save As Favorite Setting	Custom
Media Setting			
Media Name	Custom ~	Media Definition	Media Form
Width	4.00 🚔 inch ( 0.84 - 4.25)		Continuous label (no detection)
Length	3.00 🚖 inch ( 0.31 - 16.00)	•	No Saving
Gap Between Labels	0.12 inch ( 0.00 - 0.24)	<>	Media Coating Type: Matte Paper
Media Form	Continuous label (no detection)		Print Quality: Normal Ink Profile: OFF
Media Saving	No Saving 🗸 🗸		Ratio of Black to Composite: OFF
Media Coating Type	Matte Paper V		Bar Width Adjustment: OFF Media Hold Pressure:
Print Quality	Normal $\checkmark$	Advanced	Drying time per head pass setting:
Color Correction	Epson Vivid Color $\qquad \qquad \lor$	Color Correction	Bidirectional Printing: ON
Spot Color Setting	No Spot Color 🗸 🗸	Update Spot Color List	Epson Vivid Color
Settings For Paper Handling After Print	Cut (at specified label) $\qquad \qquad \lor$	Cut Interval	Spot Color Setting: OFF Settings For Paper Handling After Print: Auto cut(Every 1 Labels)
Notification	None ~	Ink and Maintenance box Information	Notification: None Pause: None
lf the "Beeper volum not sound regardles	e" setting on the PrinterSetting is off, the beep will s of this setting.		Options Orientation: Portrait
Pause	None ~	вкумсмв	Number of Prints: 1
	Media Detection	Refresh	
		Version 1.1.0.1	
	OK	Cancel Apply Hele	Aways show current settings
	JK	Арру Пер	Clos

• Note that this set up is for use with the continuous paper roll as the Media Form. Click "OK" to return to the Printing Preferences window. If desired, you can create a new option in "Media Definition" that you will be able to save as desired. These options will be available in the "Media Name" drop down, as well.





# For Fanfold Stock:

- Once the stock has been loaded, follow these directions.
- Click "Media Detection", then match the following settings:

i Media Detection Settings	×
Set the media detection method t Select the item you want to set, ar	o match the loaded media. nd then click "OK".
Media source	Media Detection
O Internal(Roll)	◯ Gap detection
Rear Feed(Fanfold) Rear Feed(Roll)	
	Black mark detection
	◯ No detection
	OK Cancel



- Click "OK", then click "Media Definition", then click "New".
- Match the following settings for 4"x5" double-sided fanfold stock:

Edit						
Media Setting						
Media Name	4x10					
Width	4.00					
Length	9.95 🔷 inch ( 0.31 - 16.00)			-	\$	
Gap Between Labels	0.00			<hr/>	_	→
Media Form	Continuous paper (black mark detection)	$\sim$				
				¥		
Media Coating Type	Synthetic	~				
Print Quality	Normal	$\sim$		А	dvanced	
Color Correction	Epson Vivid Color	~		Colo	r Correction.	
Spot Color Setting	No Spot Color	$\sim$		Update	Spot Color L	_ist
Settings For Paper Handling After Print	Do not cut (stop at the print end position)	~				
	ОК	Са	incel		Help	

• Click "OK".



• Match the following settings for 4"x6" double-sided fanfold stock.

Edit			
Media Setting			
Media Name	4x12		
Width	4.00		
Length	11.80 inch (0.31 - 16.00)		<b>→</b>
Gap Between Labels	0.00		<→ 
Media Form	Continuous paper (black mark detection)	~	
Media Coating Type	Synthetic	~	
Print Quality	Normal	$\sim$	Advanced
Color Correction	Epson Vivid Color	~	Color Correction
Spot Color Setting	No Spot Color	~	Update Spot Color List
Settings For Paper Handling After Print	Do not cut (stop at the print end position)	~	
	ОК	Са	ancel Help

• Click "OK".

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#### For both Roll Stock and Fanfold Stock:

• Go to the next tab, "Options". Check that the Orientation is appropriate to the jobs being printed, and that the number of prints is set correctly. The image will look like this:

🖶 EPSON CW-C4000u Printing Preferences	×	Current settings
Garcial Contract Current Setting	Printer Utilities           Save As Favorite Setting	General Media Name: Custom
Orientation  Orien	Number of Prints المرابع المرابع Copies 1 ب Collate Reverse Order	Media Form: Continuous label (no detection) Media Saving: No Saving Media Coating Type: Matte Paper Print Quality: Normal Ink Profile: OFF Ratio of Black to Composite: OFF
		Bar Width Adjustment: OFF Media Hold Pressure: OFF Drying time per head pass setting: OFF Bidirectional Printing: ON Color Correction: Epson Vivid Color Spot Color Setting: OFF Settings For Paper Handling After Print: Auto cut(Every 1 Labels) Notification: None Pause: None Options Orientation: Portrait
	Version 1.1.0.1	Number of Prints: 1
	OK Cancel Apply Help	Close

• Click "Apply" and "OK". From there, you should be set to begin printing from the Epson CW-C4000u.



# Epson CW-C4000u (UEPS3) Printer Setup for Mac

# Step 1: On your Mac, Download and Install the Printer Driver Package

- IMPORTANT: Do not connect the printer to your computer until prompted by the driver installer.
- Visit this link to get the driver: <u>https://epson.com/Support/Printers/Label-Printers/ColorWorks-Series/Epson-ColorWorks-CW-</u>C4000/s/SPT\_C31CK03101?review-filter=Windows+7+64-bit
- In the "Operating System" drop down, select your Mac's operating system. You may see "(detected)" next to your operating system. Click GO.
- Click on the + button next to "Drivers". Click the "Download" button next to the driver.
- Run the printer driver executable.

### Step 2: Load the Roll Stock or Fanfold Stock into the Printer and adjust Printer Settings

- Roll stock is loaded into the printer by lifting the gray lever on the front side of the printer.
- Fanfold stock is fed into the backside of the printer. Watch the following YouTube video for instructions on setting up the printer to use fanfold stock: <u>https://www.youtube.com/watch?v=ciXpC9SunA4</u>
- Ensure that the printer driver is installed properly and that the printer is connected to your Mac with the provided USB cable.
- Click on the Apple button on your Mac, then select System Preferences, then select "Printers & Scanners".
- Click on the Epson Printer and then select "Options & Supplies".
- Next, select the "Options" tab. Please match the settings shown in this screenshot:

here. For information on your printer and documentation.	l its optional hardware, check the pri	nter's
Establish bidirectional communication:	On	0
Default Media Type:	Matte Paper	•
Auto Cut:	Cut (at specified label)	0
Notification:	None	0
Pause:	None	٢



For Roll Stock:

- Now, select "OK".
- Select "Options & Supplies" and then select the "Options" tab again.
- Now, select the "Utility" tab and then select "Open Printer Utility".
- Select "Media Settings" and match the settings shown in this screenshot:

Epson Label Printer Utility			
EPSON CW-C4000u			
Media source	: Internal(Roll)		
Media form (detection) Gap Between Labels	: Continuous label (no detection) ③ : 0.12 in (0.00 - 0.24)		
Media coating type	: Matte Paper 📀		
Print Quality	: Standard		

• Select "Settings" then "Finish" to save.



# For Fanfold:

• Match the settings shown in this screenshot:

	Epson Label Printer Utility		
EPSON CW-C4000u	Media source:	Rear Feed(Fanfold)	0
	Media form (detection): Gap Between Labels:	Continuous label (black mark detection) 0.12 in (0.00 - 0.24)	0
	Media coating type:	Matte Paper	0

• Select "Settings" then "Finish" to save.



For Roll Stock and Fanfold:

- Open a web browser, then select "File" and "Print".
- Select "Extension Settings" from the drop-down.
- Match the settings in the following screen shot:

	Print	
Printer: EPS	ON CW-C4000u	$\bigcirc$
Presets: Defa	ult Settings	$\bigcirc$
Exte	nsion Settings	
Auto Cut:	Cut (at specified label)	
	Cut Interval: 1 🗘 shee	ts
Notification:	None	
Pause:	None	
<ul> <li>Ink Profile</li> <li>Ratio of Black to</li> <li>Drying time per</li> </ul>	-6 +4 o Composite -6 +0 head pass	
	0 +50 (	0.1sec)
? PDF 💌		Cancel Print

- In the "Presets" drop-down, select "Save Current Settings as Preset..." to save these settings for future print jobs.
- From there, you should be set to begin printing from the Epson CW-C4000u.